Passion Poker

Installation Update 5/3/96 - Copyright 1996 PIXIS Interactive, Inc.

Send comments and technical questions via Internet.
e-mail: info@planetpixis.com *or* visit our Website: http://www.planetpixis.com

MOST ASKED TECHNICAL PROBLEMS :
Installation Error:
If the error occurs in the second half of installation (During QuickTime for Windows installation) perform the following actions:

(If you are running **Windows 95**, go to the START button and select "Shut Down Computer." Then select "Restart Computer in MS-DOS Mode." Windows 95 will take a few minutes to go into MS-DOS mode.)

Once you are at the MS-DOS command line, switch your current path to your CD-ROM drive. Type in "PIXFIX.BAT" and hit the return key.

This patch program will remove confliciting QuickTime files allowing the QuickTime for Windows installer to properly install necessary files.

Now you should run the PASSION POKER setup program again without any problems.

Sound Fix for SoundBlaster 16 bit audio cards
Contact Creative Labs and ask for the SB16UP.EXE updated driver.
You can down load the file by calling the Creative Labs BBS (405) 742 - 6660 or go to Creative Labs Web Site: www.creaf.com

ATI Video Cards
You will get a General Protection Fault (GPF) error. To fix this, please contact ATI tech support at (905) 882 - 2600 and ask for the proper settings for your video card model to enable play back of the Qicktime for Windows movie file format.

IBM Aptiva and PS1
1. Cntrl - F1 during boot up - This will launch configuation utility.
2. Go to third page.
3. Disable APM Bios.
Note: The APM Bios will conflict with PASSION POKER if left enabled.

TRIDENT Video Cards
The latest driver versions for the 9400CXi, 9200CXr, 8900C, 8900CL, 8900D, 9000i and 9000C Trident Chipsets all work with PASSION POKER. The latest software versions are:
UL6.1 for 9400CXi
UC5.1 for 9200CXr, 8900C, 8900CL, and 8900D
UD5.5 for 9000I and 9000C
To receive these upgraded drivers, contact Trident at:
TEL: 415 691 9211
FAX: 415 691 9260
BBS: 415 691 1016

Packard Bell Users:
Problem : distorted and broken video display
Solution : Packard Bell technicians strongly recommend at least 1 meg of video memory in addition to an SVGA moniter for PASSION POKER to function properly.

Prior to installing this disc, you should confirm that your system meets the following requirements:

1. Minimum Hardware Requirements:

- A personal computer with an 486 or faster CPU.
- A CPU speed of 25 MHz or higher.
- 8 megabytes of conventional and extended memory. (may work on some systems with only 4MB of RAM)
- A CD-ROM drive supported by Microsoft Windows (access time less than 350ms, and sustained transfer rate of at least 150K per second)
- A hard disk with at least 4 megabytes free for the basic QuickTime for Windows software.
- Mouse (or other pointing device) supported by Microsoft Windows.
- A ".WAV" compatible sound card supported by Microsoft Windows.
-Additional free disk space if you want to keep movies and pictures on your hard disk.

Troubleshooting

Symptom:
Any error message that contains the line "..not a quicktime sprite" is an indication
that QuickTime is not properly installed.

Possible causes:
Any old QuickTime for Windows 1.1 files left on your hard drive could possibly conflict with the QuickTime 2.0 installed by PASSION POKER. To remedy this, run SETUP.EXE again and make sure you choose the 'remove' option if you are prompted during the QuickTime for Windows installation process that other versions of QuickTime were detected on your hard drive. Note: this will not disrupt your other CD's that use QuickTime for Windows. The version installed will reside in the WINDOWS\SYSTEM folder and thereby be accessible by all programs.

Symptom:
Program locks up during game play.

Possible causes:
Screen saver, disable screen saver and restart.
Alternative Desktop (Norton Desktop, etc.), disable and use Program Manager.
Background Process, disable all other programs.
If you have an IBM Aptiva or PS!, you may experience this. To remedy this, refer to
the top of this document.

Symptom:
"Parity Error" Message

Possible causes:
Memory problem. Check with your computer owner's manual for proper machine speed/memory wait-state setting.

Symptom:
"General Protection Fault Error..." message box

Possible causes:
Video or Audio driver conflict. Check with the manufacturer for the latest driver.
ATI video card owners will experience this. Call ATI at (905) 882 - 2600 and ask
for the proper settings for your card model.

Symptom:
Scrambled Video Display

Possible causes:
Conflilct with you Video Display Card. Edit the file QTW.INI in your WINDOWS
directory on your hard drive, change the line:

> [Video]
> Optimize=Hardware
>
> to
>
> [Video]
> Optimize=driver
>
> Note: if you are a *Packard Bell* user, refer to the 'Most Asked Technical Questions'
> portion of this document.

NOTES:
We also recommend some type of CD-ROM caching program such as SMARTDRIVE from DOS
6.2 for better performance during playback. (SMARTDRIVE form DOS 6 and earlier does not
support CD-ROM caching).

If problem persists, try other options documented in the README.EXE file located in the windows
directory on your hard drive.

PC VIDEO AND AUDIO CARD COMPATIBILITY

Please refer to the 'QuickTime 2.0 for Windows Hardware Compatibilty List' in the README.EXE
application located in your windows directory. README.EXE can also be found on the
PASSION POKER CD in the root directory. This document contains the very latest information
concerning PASSION POKER compatibility.